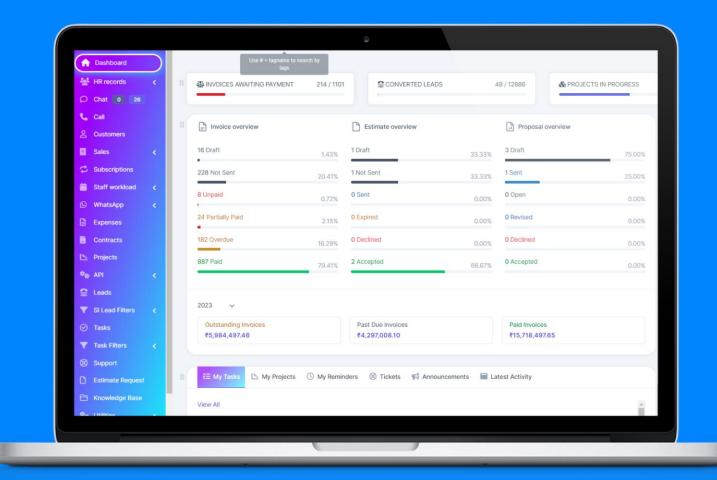


NETTYFISH SOLUTIONS' CRM



SCROLL FOR MORE



NETTYFISH SOLUTIONS' CRM

CRM is a powerful software solution for businesses to manage and nurture customer relationships. It is designed to streamline various aspects of customer interactions, sales, and marketing processes.

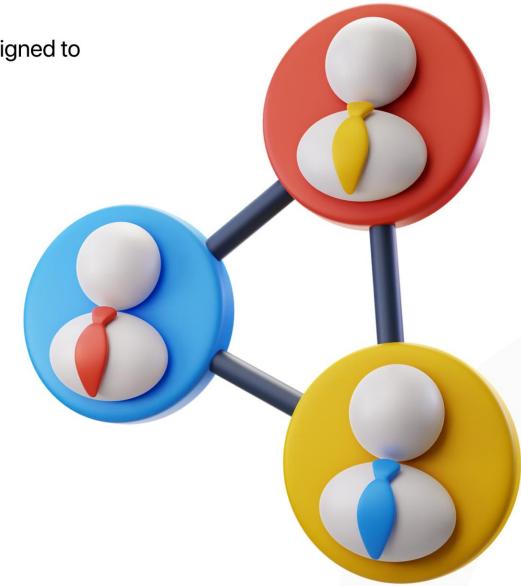
CRM can be used across various domains like,

Sales

Marketing

Customer Service

Support





WHAT OUR CRM HAS TO OFFER?

Integrations: CRM systems offer a wide range of integrations with popular business tools and platforms to enhance functionality and streamline workflows. Common integrations include email marketing platforms, customer support systems, social media platforms, and productivity tools.

APIs: CRM systems often provide APIs (Application Programming Interfaces) that allow businesses to integrate custom applications and develop tailored solutions. APIs enable seamless data exchange between the CRM system and other applications, enabling automation and improving efficiency.

Modules: CRM systems typically offer modules that cater to specific functions and processes within a business. Common modules include:

Mobile Access



Sales Management Helps track leads, manage opportunities, and automate sales processes **Marketing Automation** Facilitates lead generation, email campaigns, and tracking of marketing activities Enables ticket management, customer inquiries, and support ticket tracking **Customer Support** Centralizes customer data, including contact details, interactions, and preferences **Contact Management Reporting and Analytics** Provides insights into sales performance, customer behavior, and campaign effectiveness Automates repetitive tasks, workflows, and notifications for improved efficiency **Workflow Automation Collaboration and Communication** Facilitates team collaboration, document sharing, and communication within the CRM system **Customer Service** Manages customer requests, inquiries, and support cases **E-commerce Integration** Integrates with e-commerce platforms to manage customer orders, inventory, and sales data

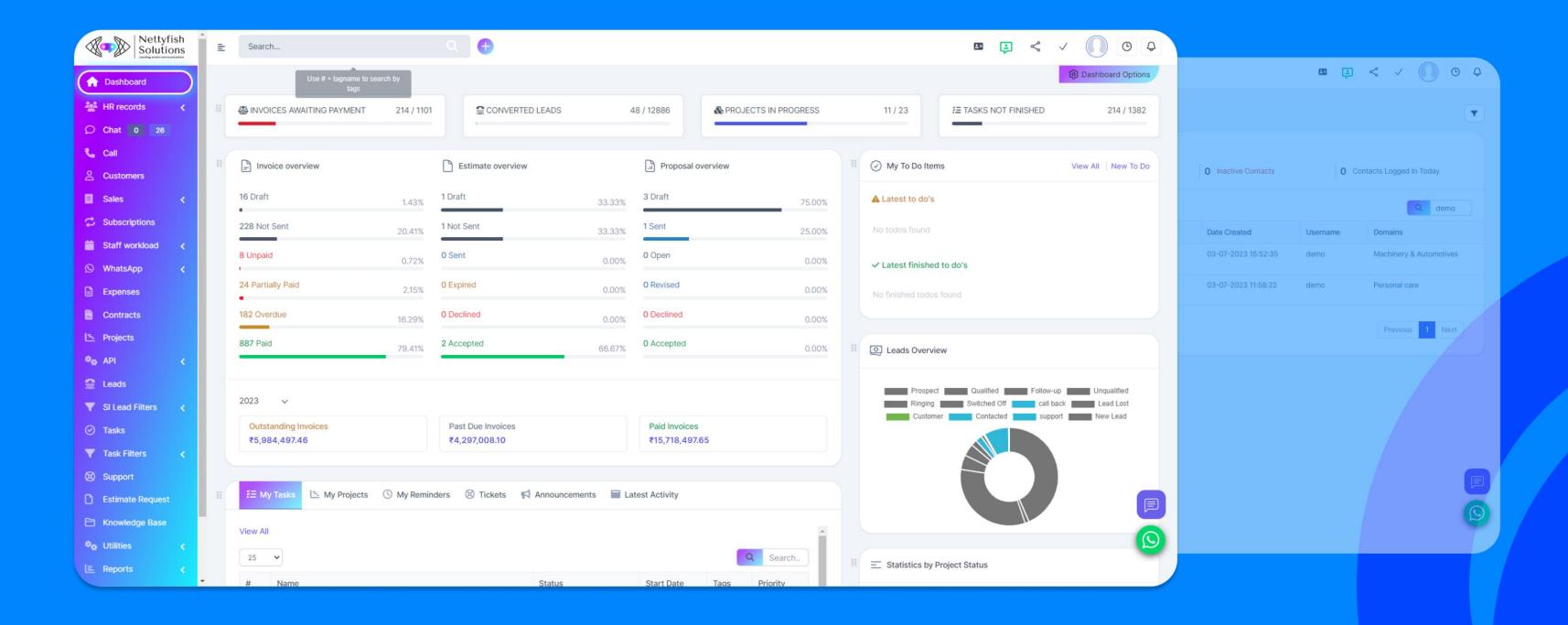
Allows access to CRM features and data through mobile devices for on-the-go productivity





DASHBOARD

Unlock the Power of Customization with Our CRM Dashboard! Tailor the interface, data visualizations, and key metrics to your unique business needs. Get a real-time snapshot of your sales, customer interactions, and performance, all in a visually stunning and user-friendly dashboard. Empower your team with actionable insights for informed decision-making.

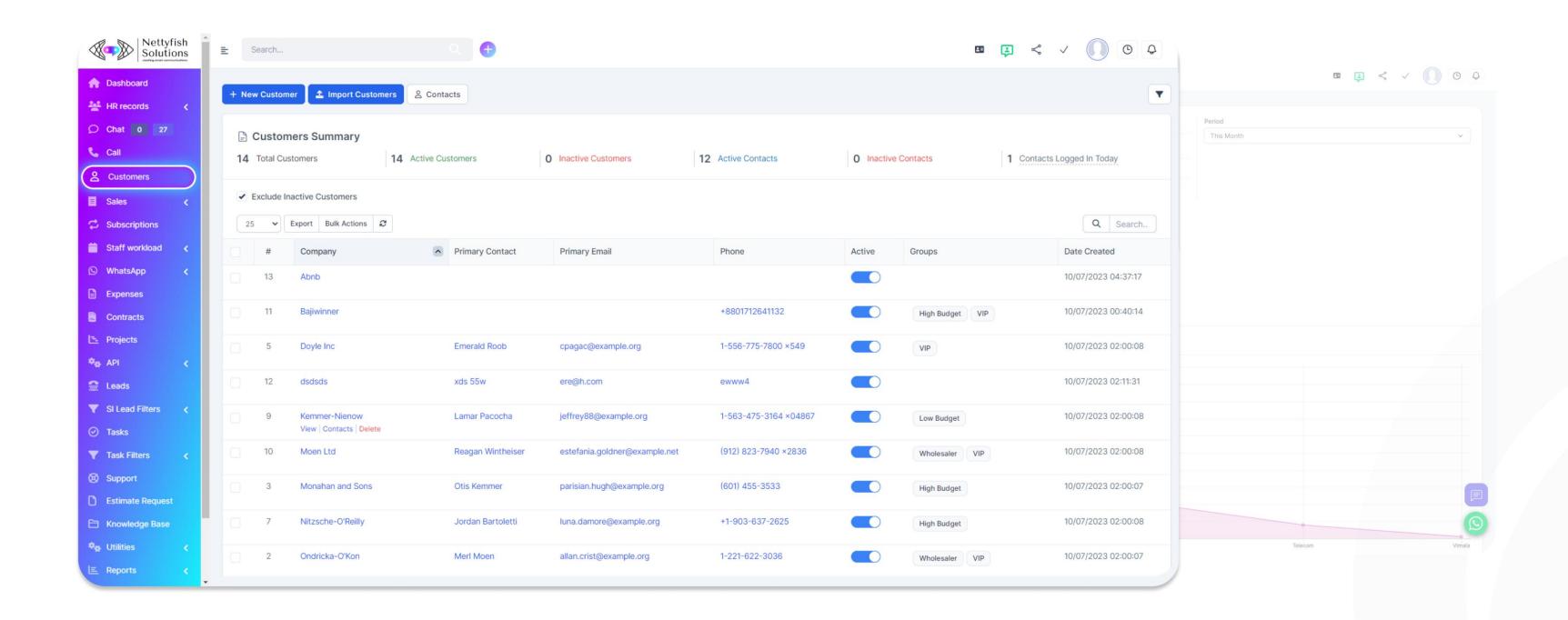




CUSTOMERS

Deliver Exceptional Customer Experiences with Our Powerful Customers Module! Seamlessly manage customer profiles, interactions, and preferences in one centralized hub.

Gain a comprehensive view of your customers, track communication history, and personalize engagements. Nurture relationships, drive loyalty, and unlock new business opportunities with ease.



SALES



Boost Your Sales Success with Our Dynamic Sales Module! Streamline your sales processes, track leads, and close deals faster than ever. From lead generation to opportunity management, our module provides a comprehensive suite of tools to drive revenue growth. Maximize sales productivity and achieve exceptional results with ease.

Proposals: Elevate Your Sales Team's efficiency with our Cutting-edge Module!. Effortlessly create and track proposal progress to gain complete insights and status updates in a single click.

Estimates: Streamline your estimation process by creating detailed estimates, link estimate to project, send estimate to Email, converting estimate to Invoice, converting proposal to estimate/invoice, and exporting customers' Invoices/Estimates/Payment to ZIP. Drive profitability and deliver exceptional value with our Estimation Module.

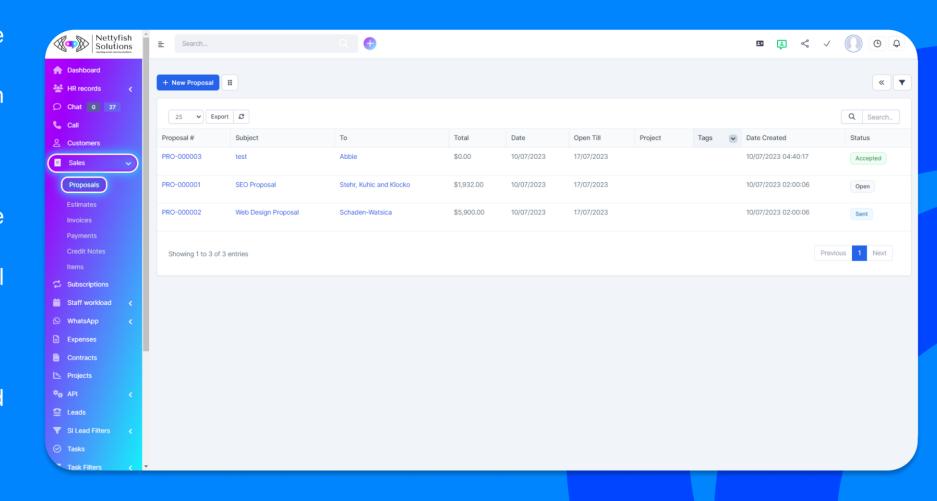
Invoices: Simplify Your Invoicing Process by generating professional invoices, effortlessly track payments, and streamline financial operations. Customize invoice templates,

automate recurring billing, and ensure timely payment reminders. Stay organized, improve cash flow, and delight customers with our user-friendly Invoice Module.

Payments: Effortless manage your payment processes with our secure and reliable module. Track transactions, and automate client/vendor payment reminders to gain control and optimize your financial operations

Credit Notes: Easily handle returns, refunds, and adjustments with credit note feature. Maintain accurate records, track credit usage, and ensure smooth financial transactions.

Items: Organize and track your inventory, services, and offerings in one centralized hub. Enjoy customizable item fields, variants, and pricing options.



FINANCE



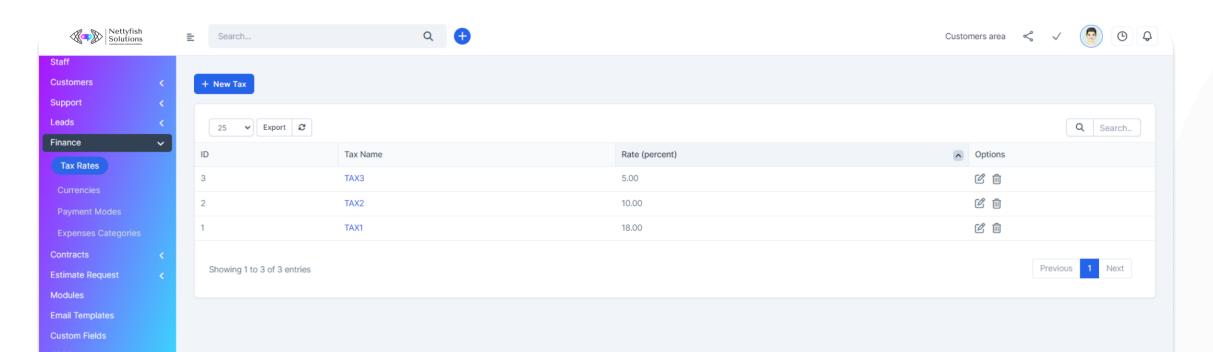
Gain real-time visibility into your financial performance, track expenses, and manage budgets with ease. Simplify financial reporting, streamline invoicing, and optimize cash flow. Make informed financial decisions and drive profitability with our comprehensive Finance Module.

Tax Rates: Stay compliant and simplify tax calculations with ease. Customize tax rates for different regions, products, and services. Automate tax calculations, streamline invoicing, and ensure accurate financial reporting.

Currencies: Seamlessly manage multiple currencies, exchange rates, and currency conversions. Gain real-time insights into your international transactions, streamline financial operations, and ensure accurate reporting.

Payment Modes: Seamlessly accept and manage payments from various modes, including credit cards, bank transfers, UPIs and digital wallets. Enhance customer convenience, improve cash flow, and ensure secure transactions.

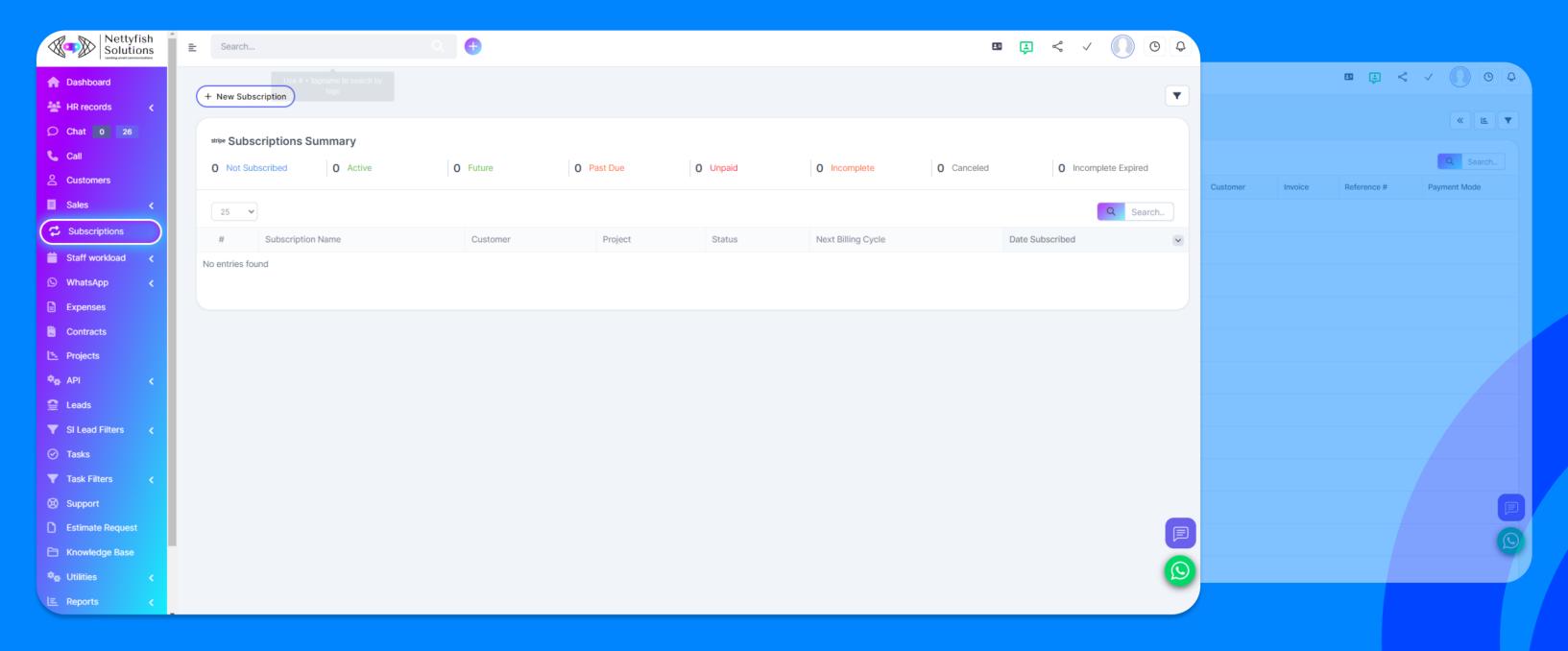
Expenses Categories: Organize expenses into customizable categories, streamline expense entry, and gain valuable insights into your spending. Simplify expense reporting, optimize budget allocation, and improve financial control.





SUBSCRIPTIONS

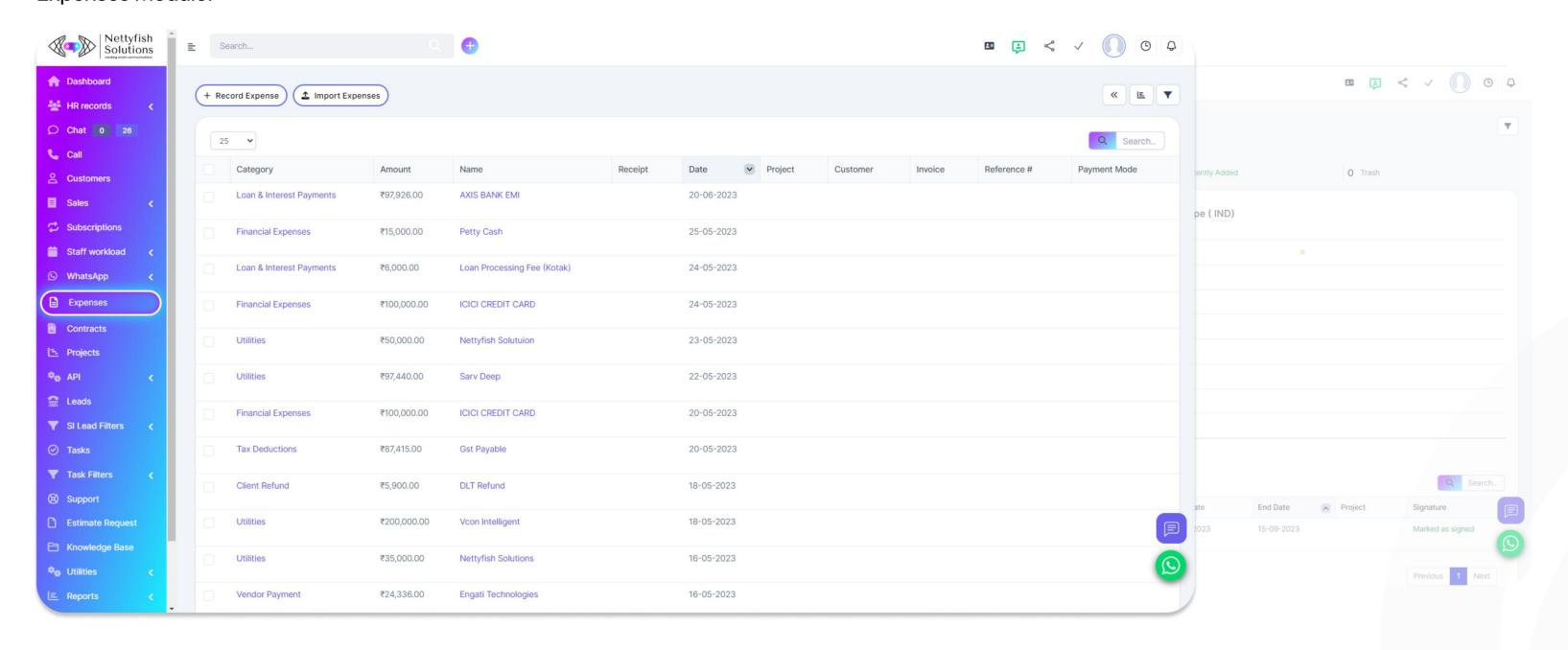
Streamline Your Subscription Management with Our CRM's Subscriptions Module! Easily manage recurring subscriptions, automate billing cycles, and ensure timely renewals. Customize subscription plans, track customer preferences, and deliver personalized experiences. Increase customer retention, drive revenue growth, and simplify subscription management with our powerful Subscriptions Module.





EXPENSES

Effortlessly Track and Manage Expenses with Our CRM's Expenses Module! Capture and categorize expenses, track receipts, and streamline expense approvals. Gain real-time visibility into your spending, optimize budget allocation, and simplify expense reporting. Take control of your expenses and drive financial efficiency with our user-friendly Expenses Module.



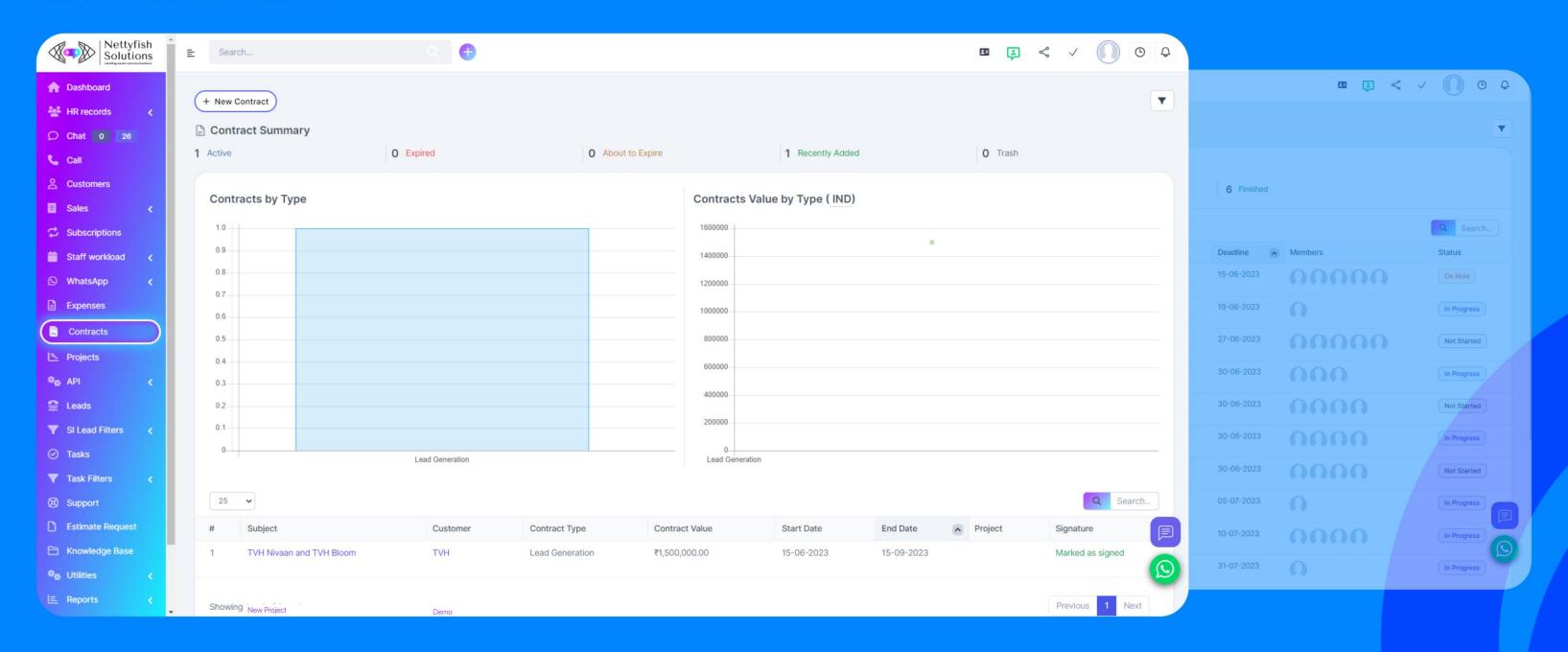


CONTRACTS

Simplify Customer Contract Management with Our CRM's Customer Contracts Module! Seamlessly create, track, and manage customer contracts in one centralized hub.

Stay on top of contract details, renewal dates, and milestones. Streamline contract negotiations, enhance customer relationships, and drive business growth with our robust

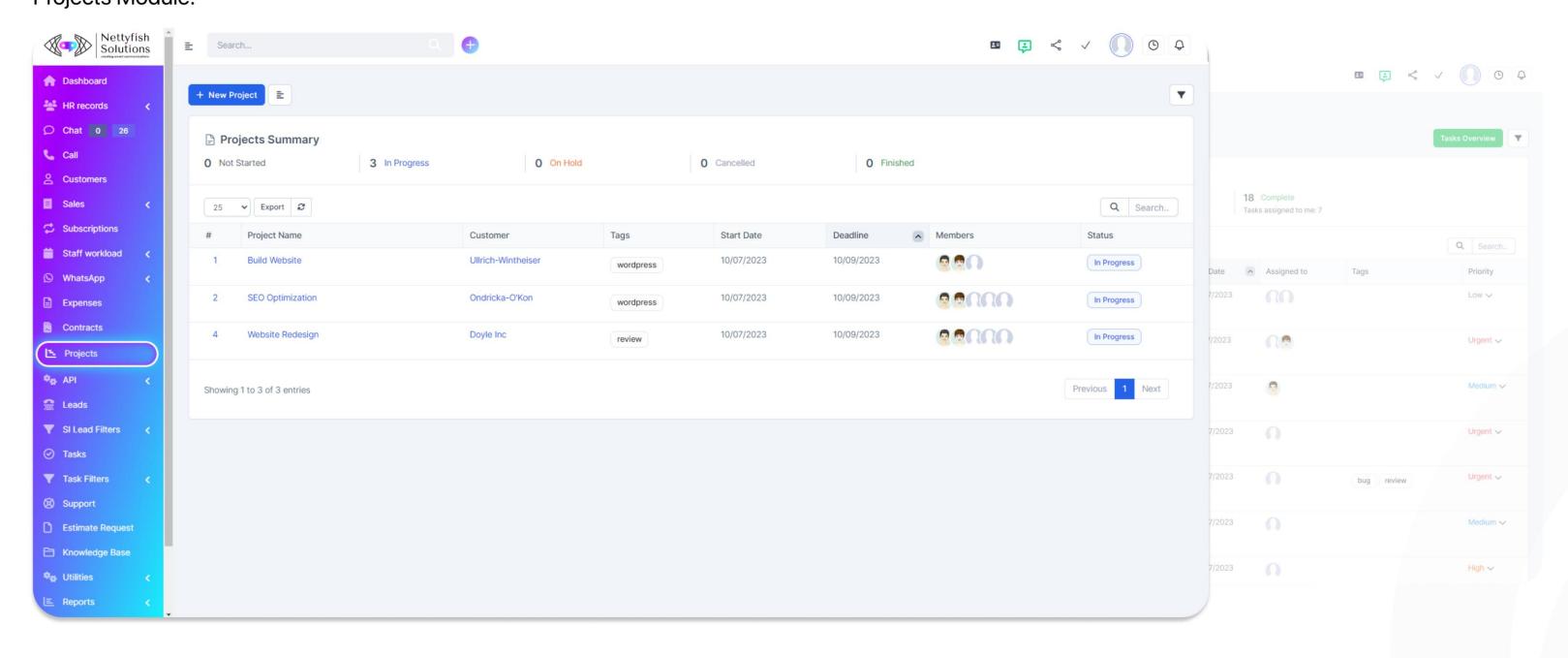
Customer Contracts Module.





PROJECTS

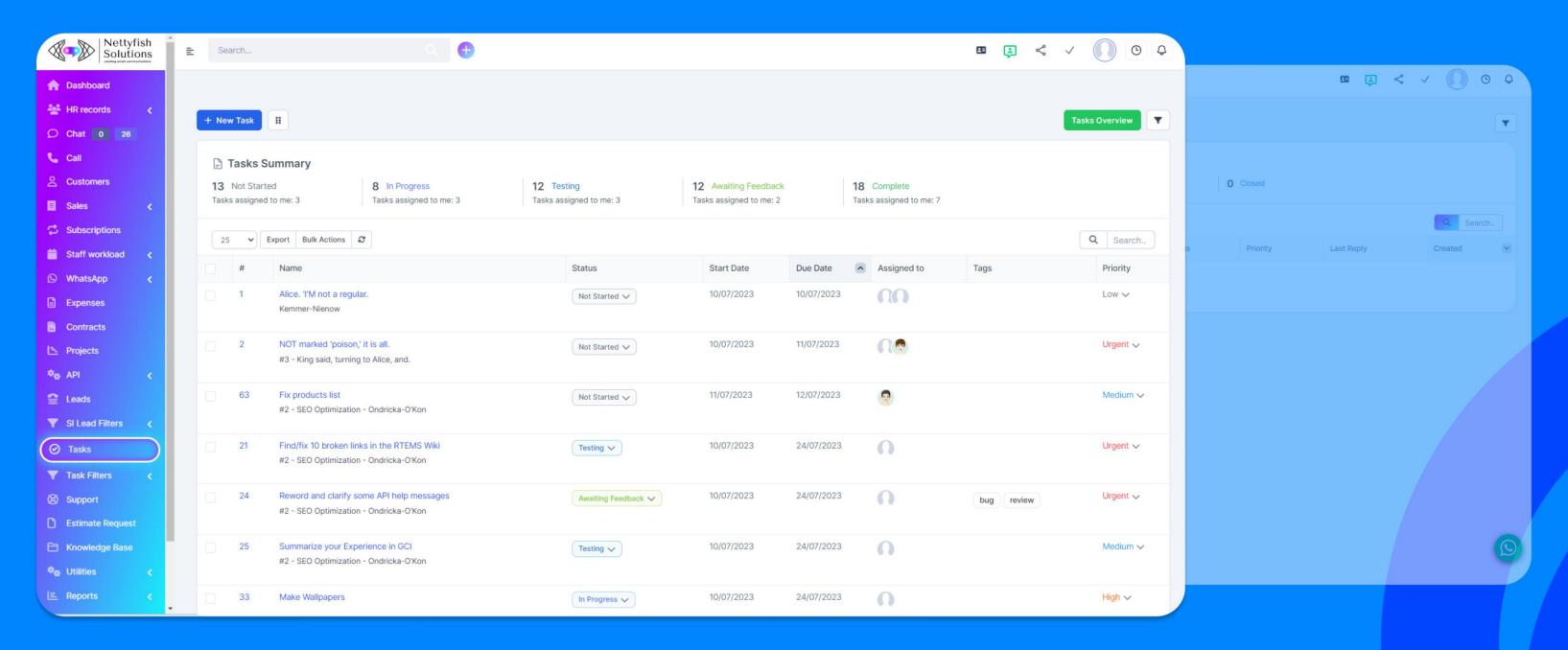
Efficient Project Management Made Easy with Our CRM's Projects Module! Plan, track, and collaborate on projects seamlessly in one centralized platform. Manage tasks, allocate resources, and monitor project progress with ease. Streamline workflows, enhance team collaboration, and deliver successful projects on time with our powerful Projects Module.





TASKS

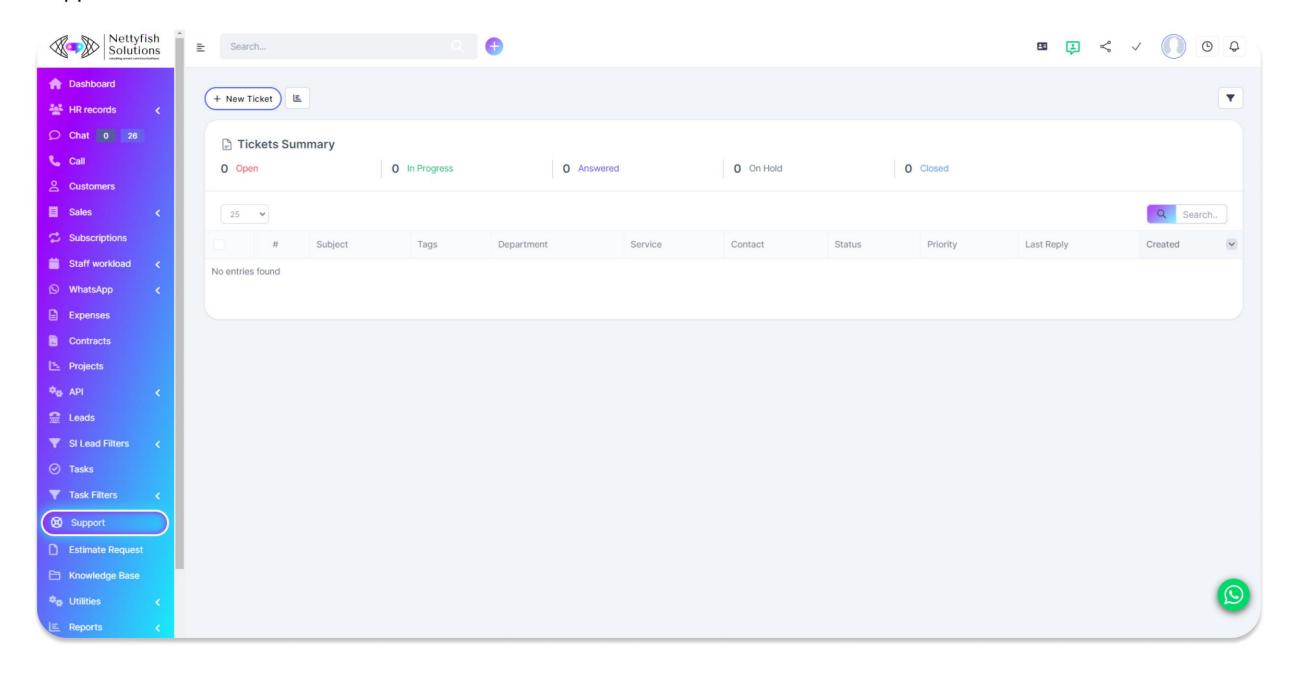
Elevate Employee Productivity with Our CRM's Tasks Management Module! Streamline task assignment, tracking, and collaboration in one centralized hub. Easily prioritize, delegate, and monitor tasks to ensure efficient workflow. Empower your team, boost efficiency, and achieve project success with our robust Employee Tasks Management Module.





SUPPORT

Deliver Exceptional Customer Support with Our CRM's Support Tickets Module! Seamlessly manage and prioritize customer inquiries, track ticket status, and provide timely resolutions. Streamline communication, empower your support team, and enhance customer satisfaction. Provide outstanding support experiences with our comprehensive Support Tickets Module.



SALES - PAYMENTS



Effortless manage your payment processes with our secure and reliable module. Track transactions, and automate client/vendor payment reminders to gain control and optimize your financial operations.

Departments: Organize and manage support tickets based on departments, ensuring efficient ticket routing and timely resolutions.

Predefined Replies: Save time and ensure consistent responses with a library of predefined replies for common support inquiries. Accelerate ticket resolution, improve response quality, and enhance customer satisfaction.

Ticket Priority: Efficiently manage and assign ticket priorities based on urgency and impact. Streamline support operations, meet service level agreements, and deliver exceptional customer experiences.

Ticket Statuses: Stay organized with customizable ticket statuses, from open to resolved. Streamline ticket workflows and improve response times.

Services: Categorize and manage support tickets based on services offered. Streamline ticket routing, ensure proper resource allocation, and optimize service delivery.

Spam Filters: Prevent spam and irrelevant inquiries from cluttering your support system. Customize spam filters to ensure that genuine customer tickets are prioritized.

25 v Export 2						Q Search
Payment #	Invoice #	Payment Mode	Transaction ID	Customer	Amount	Date
8	INV-000009	Bank		Nitzsche-O'Reilly	\$70.80	10/07/2023
7	INV-000014	Bank		Moen Ltd	\$2,954.00	16/07/2023
6	INV-000002	Bank		Ondricka-O'Kon	\$5,602.00	10/07/2023
5	INV-000001	Bank		Ullrich-Wintheiser	\$459.00	14/07/2023
4	INV-000012	Bank		Rolfson, Larson and Considine	\$8,361.00	08/07/2023
3	INV-00005	Bank		Swift Inc	\$724.00	12/07/2023
2	INV-000011	Bank		Rolfson, Larson and Considine	\$856.20	08/07/2023
1	INV-000013	Bank		Kemmer-Nienow	\$2,848.00	10/07/2023
Showing 1 to 8 of 8 entries						Previous 1 Next

LEADS



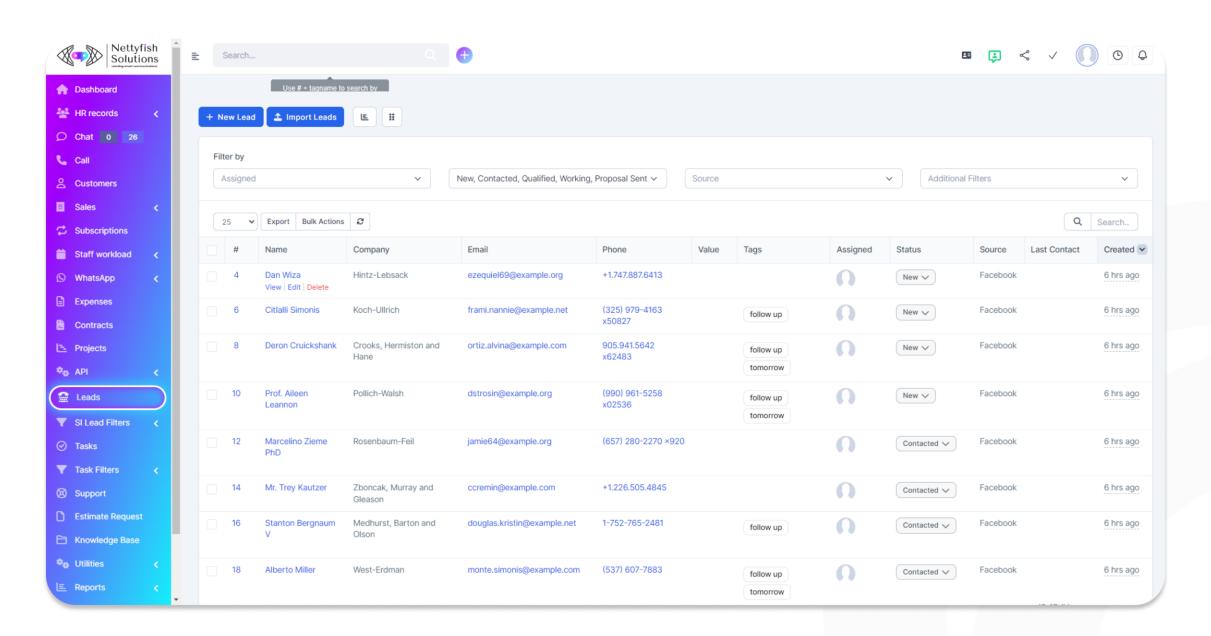
Unleash the Power of Lead Management with Our CRM's Leads Management Module! Capture, track, and nurture leads with ease. Streamline lead assignment, qualification, and follow-up processes. Gain valuable insights, optimize conversions, and drive revenue growth. Simplify lead management and transform your sales pipeline with our robust Leads Management Module.

Sources: Easily identify and evaluate the sources of your leads to optimize marketing efforts. Gain insights into the most effective channels and campaigns.

Statuses: Stay organized with customizable lead statuses, from initial contact to conversion. Streamline lead workflows, improve lead qualification, and enhance sales efficiency.

Email Integration: Capture and track email conversations directly within your CRM. Streamline lead communication, enhance collaboration, and ensure timely follow-ups.

Web to Lead: Easily create customizable lead capture forms and embed them on your website. Streamline lead generation, capture key prospect information, and nurture leads effectively.



ESTIMATE REQUEST

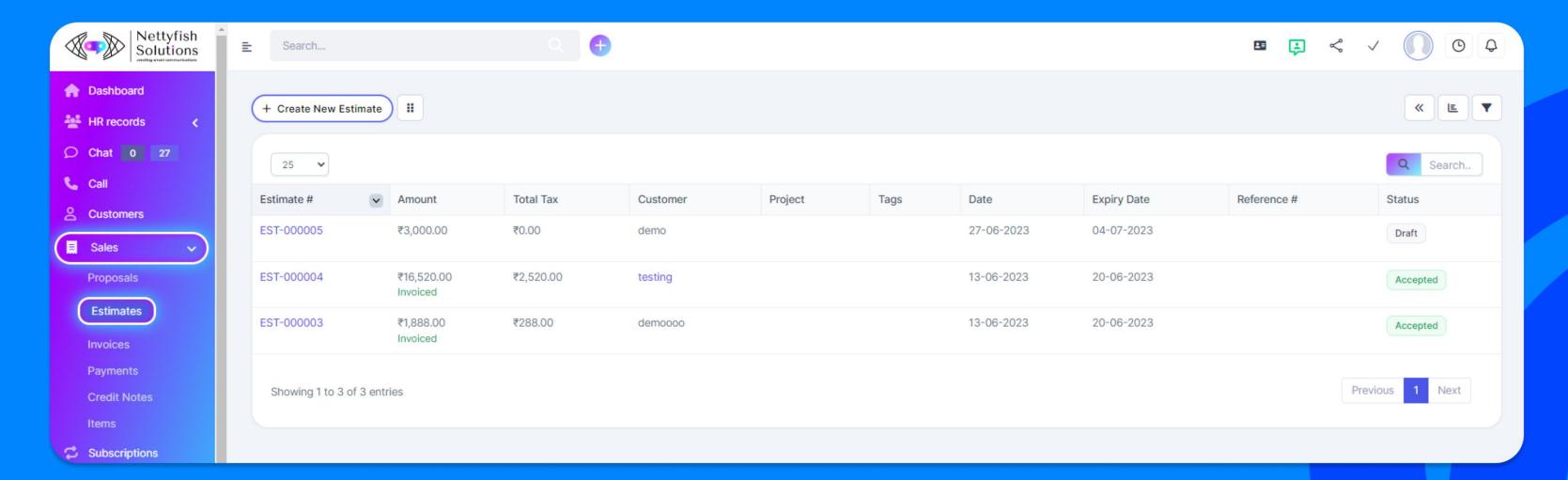


Simplify and Streamline Estimate Requests with Our CRM's Estimate Request Module! Seamlessly manage and track incoming estimate requests from potential customers.

Respond promptly, generate accurate estimates, and convert leads into sales. Enhance customer experience, boost efficiency, and drive business growth with our comprehensive Estimate Request Module.

Forms: Create custom forms to gather essential details from potential customers. Streamline the process of capturing and organizing estimate requests, ensuring timely follow-ups and accurate responses.

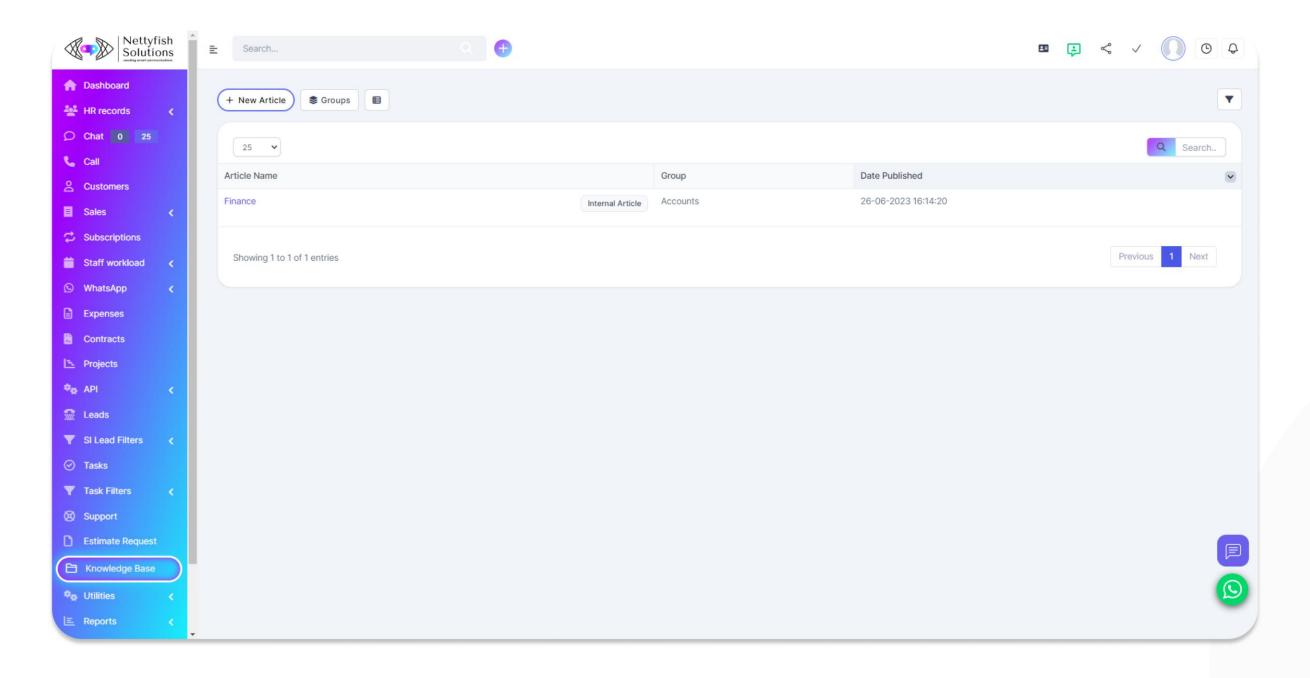
Statuses: Customize and monitor the status of each estimate request, from submission to completion. Streamline communication, improve response times, and enhance customer satisfaction.





KNOWLEDGE BASE

Empower Your Team and Customers with Our CRM's Knowledge Base Module! Create a centralized repository of information, resources, and FAQs. Provide self-service support, enable quick problem-solving, and enhance customer satisfaction. Streamline knowledge sharing, improve productivity, and drive customer success with our comprehensive Knowledge Base Module.



UTILITIES



Optimize Your CRM Experience with Our CRM's Utilities Module! Unlock additional functionalities and tools to enhance your productivity. From data management to system customization, streamline your CRM operations and maximize efficiency. Take full advantage of our Utilities Module to supercharge your CRM experience and drive business growth.

Media: Share all forms of media files like images and videos among your staff.

Bulk PDF Export: Export reports and data in PDF format with ease in a single click.

CSV Export: Export reports and data in CSV format with ease in a single click.

Calendar: Schedule and set remainder of you tasks and progress.

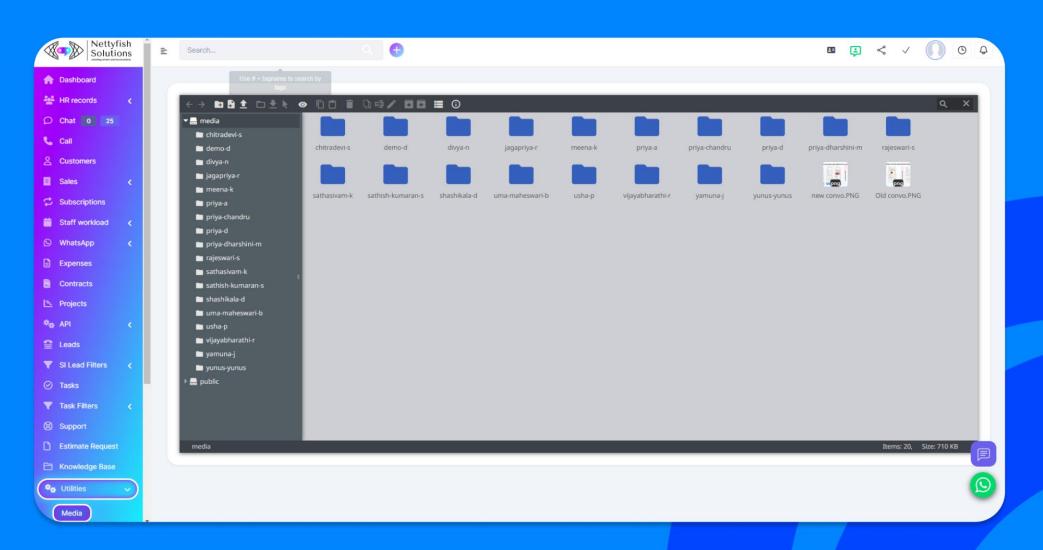
Announcements: Publish any new information/update to all your staff.

Goals: Set goals to your staff and track their achievements.

Activity Log: Track all progress and pending tasks.

Surveys: Share polls and surveys to get insights and improve efficiency.

Database Backup: Automated backup feature to secure your database.



REPORTS



Gain Powerful Insights and Drive Data-Driven Decisions with Our CRM's Reports Module! Access comprehensive reports and analytics to track performance, identify trends, and make informed business decisions. Visualize key metrics, measure success, and drive continuous improvement. Unlock the power of data with our robust Reports Module for enhanced business intelligence.

Sales: Gain deep visibility into your sales pipeline, track revenue, and analyze sales performance metrics. Identify trends, measure success, and make data-driven decisions to drive revenue growth.

Expenses: Track and analyze your business expenses effortlessly. Monitor spending, identify cost-saving opportunities, and streamline budget management. Visualize expense trends, generate comprehensive reports, and optimize financial decision-making.

Expenses vs Income: Compare and analyze your business expenses against income effortlessly. Gain valuable insights into profitability, cash flow, and financial health. Identify areas for improvement, optimize budget allocation, and drive financial success.

Leads: Track lead generation, measure conversion rates, and analyze lead performance metrics. Gain valuable insights into lead quality, campaign effectiveness, and sales pipeline.

Timesheets overview: Gain a comprehensive overview of employee timesheets, track work hours, and analyze productivity trends. Optimize resource allocation, streamline project management, and ensure accurate billing.

KB Articles: Measure the effectiveness of your knowledge base articles, track views, and analyze user engagement. Identify popular topics, improve content quality, and enhance customer self-service.



ADVANCED HR MODULE

Streamline HR Operations with Our CRM's Comprehensive HR Module! Effortlessly manage staff details, contracts, insurance information, shifts, salaries, and more all in one centralized platform. Empower your HR team with easy access to critical employee data, simplified contract management, and streamlined payroll processing. Gain a holistic view of HR activities with our intuitive overall dashboard. Simplify HR management, improve employee engagement, and enhance organizational efficiency with our robust HR Module. Experience the next level of HR management with our comprehensive and intuitive Advanced HR Module.

· Recruitment Management

· Layoff Management

· Profile Management

· Permission Management

· Job Description

· Payslips Management

· Employee Contracts

· Timesheets and Leave Management

· Training

· HR Payroll

· Workplace Management

· OKRs – Objectives and Key Results

Onboarding

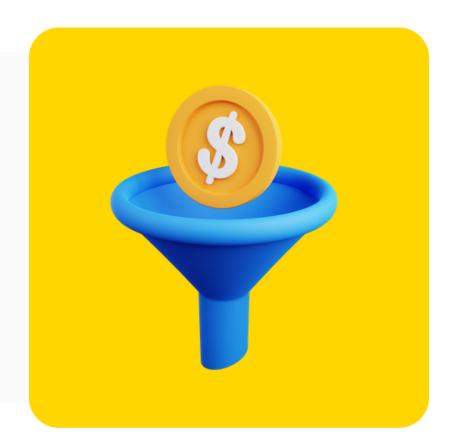
· HR Records







Leads Filter: Refine Your Lead Management with Our CRM's Leads Filter Module! Streamline lead qualification and segmentation with advanced filtering options. Effortlessly sort and categorize leads based on specific criteria. Enhance lead targeting, improve sales efficiency, and boost conversions. Simplify lead management and drive business growth with our comprehensive Leads Filter Module.



Task Filter: Enhance Your Task Management with Our CRM's Task Filter Module! Easily filter and organize tasks based on priority, due date, and other criteria. Streamline task assignment, track progress, and improve team productivity. Simplify task management, stay organized, and drive successful project completion with our comprehensive Task Filter Module.





Staff Goals: Align and Achieve Business Objectives with Our CRM's Staff Goals Module! Set, track, and manage individual and team goals with ease. Foster employee motivation, improve performance, and drive success. Streamline goal management, enhance collaboration, and propel your business forward with our comprehensive Staff Goals Module.

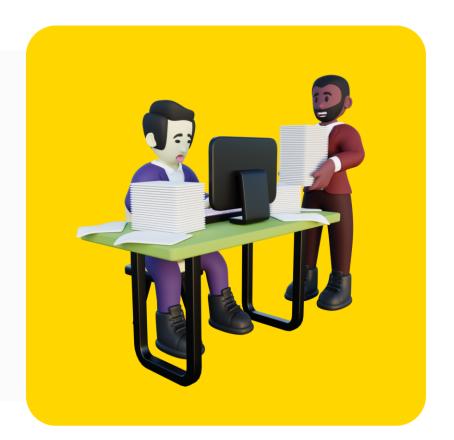


WhatsApp API: Unlock the Power of WhatsApp Communication with Our CRM's WhatsApp API Module! Seamlessly integrate WhatsApp messaging into your CRM workflow. Enhance staff engagement, streamline communication, and drive rapid interactions. Leverage the popularity of WhatsApp for effective internal communication and business growth with our comprehensive WhatsApp API Module.





Staff Workload: Optimize Work Distribution and Enhance Productivity with Our CRM's Staff Workload Module! Efficiently manage and balance workload across your team. Visualize resource allocation, track task assignments, and ensure equitable work distribution. Streamline workforce management, improve efficiency, and drive optimal performance with our comprehensive Staff Workload Module.



Internal Web Chat: Streamline Internal Communication and Collaboration with Our CRM's Internal Web Chat Module! Connect and collaborate seamlessly with team members within your CRM platform. Foster real-time communication, share files, and resolve queries efficiently. Enhance teamwork, improve productivity, and drive successful outcomes with our comprehensive Internal Web Chat Module.





Internal Third-Party Chat: Enhance Collaboration with External Partners using Our CRM's Internal Third-Party Chat Module! Seamlessly connect and communicate with your staff on your CRM platform. Foster efficient collaboration, streamline discussions, and drive successful relationship. Simplify internal communication, strengthen relationships, and achieve shared goals with our comprehensive Internal Third-Party Chat Module. (WhatsApp, Facebook, Instagram, Twitter)



Appointment Module: Streamline Appointment Scheduling and Deliver Exceptional Client Experiences with Our CRM's Client Appointment Module! Easily manage client appointments, book time slots, and send automated reminders. Enhance client satisfaction, optimize resource allocation, and improve time management. Simplify appointment scheduling and elevate client interactions with our comprehensive Client Appointment Module.

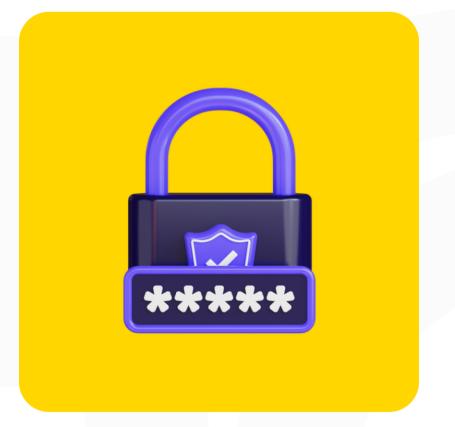




Zoom Meeting Manager Module: Elevate Virtual Collaboration and Enhance Business Communication with Our CRM's Zoom Meeting Manager Module! Seamlessly integrate Zoom meetings into your CRM workflow. Schedule, host, and manage virtual meetings effortlessly. Improve team collaboration, strengthen client relationships, and drive remote productivity with our comprehensive Zoom Meeting Manager Module.



Team Password: The Team Password Module is a cutting-edge, self-hosted solution designed to simplify password management for companies. Safely share encrypted passwords with your team or clients, all protected by advanced access control measures. Enhance security, streamline collaboration, and maintain complete control over your sensitive data with this powerful team password manager.





SM Lead Management: The CRM's Social Media Leads Integration Module enables seamless synchronization of leads captured through your social media page's forms with your CRM's Leads module. Gain easy access to your pages and effortlessly sync custom fields between your CRM and channels. Enjoy the flexibility of using this module across multiple pages you manage, enhancing lead management and streamlining your workflow.





Pricing

Thank you!!!

